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## **SERVICE HOTLINE**

 Number:
 102/2024

 Date:
 23 July 2024

Name and Surname: Mzwandile Riba

**Designation:** Head – Pricing Solutions

## CDM | INCORRECT GRAINS SPOT MTM 22 JULY 2024

Unfortunately, we experienced down time on our valuation system at the crucial 12pm market close time. As a result, the valuations team had to manually collect, collate and calculate the data for MTM purposes.

Please note that the final MTM for the following contract was published incorrectly on the 22 July 2024.

Incorrectly published numbers		
Correct numbers		
2024/07/22	2024/07/22	2024/07/23
Futures		Futures
4146	4030	4105
	Correct numbers 2024/07/22 Futures	Correct numbers 2024/07/22 2024/07/22

The MTM numbers have since been published correctly as of 23rd July 2024, based on our MTM methodology.

We have implemented additional validation checks to the manual process, to ensure that this does not reoccur in the future.

Should you have any queries regarding this Service Hotline, please e-mail: valuations@jse.co.za

MARKETS / SERVICES:
☐ Equity Market
$\square$ Equity Derivatives Market
$\square$ Interest Rate Derivatives Market
$\square$ Currency Derivatives Market
oxtimes Commodity Derivatives Market
☐ Bond Market
$\square$ Bond ETP Market
$\square$ JSE Broker Deal Accounting (BDA)
$\square$ Real Time Clearing (RTC)
☐ Colocation
$\square$ International Access Point (IAP)
☐ EOD Information Subscribers

## **ENVIRONMENT(S):**

Production

## **ADDITIONAL INFORMATION:**

☐ Live Information Subscribers

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

customersupport@jse.co.za